

TeleHealth Assessment and Support Services

from Blue Ridge ElderCare Providers, LLC

TeleHealth, using a phone or computer to make a video healthcare call, has proven its ability to increase the safety & effectiveness of healthcare, especially during the pandemic. However, while TeleHealth appointments are now covered by most insurance, many seniors still cannot benefit from them due to physical, cognitive or equipment limitations. TeleHealth by itself is also sometimes insufficient to meet the complex healthcare needs of the elderly. The problem can be greatest for the homebound elderly who are also cognitively challenged, need physical assistance, or when they come home from the hospital or rehab facility and need more frequent medical attention.

Blue Ridge Eldercare invites seniors, caregivers & healthcare providers to identify individuals who could benefit from the following TeleHealth support services:

- A home health assessment to determine home assistance needs - ideally conducted in-person, it can also be done through a Zoom or FaceTime call. The senior's healthcare providers will also be contacted to identify any needed medical support and/or any provider TeleHealth call requirements.
- Once support needs are identified, their estimated costs will be reviewed with the individual/caregiver. Following their written approval, in-home support services can then be arranged.
- Blue Ridge ElderCare will be responsible for determining needs, estimating costs, and facilitating in-home support. They will plan to be in the home to facilitate the first TeleHealth call and can then be available for TeleHealth calls with physicians and other healthcare providers as requested.

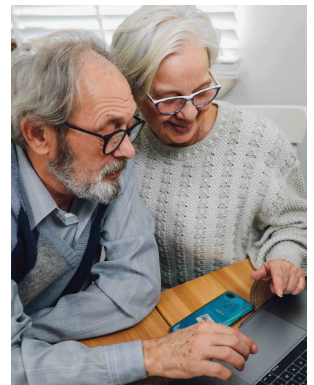
Process for Arranging TeleHealth Support Services

Blue Ridge ElderCare learns of seniors who could benefit from support * and have Medicare or other insurance that covers TeleHealth calls

Senior/caregiver gives permission for their healthcare providers to identify their medical support needs & the provider's TeleHealth call requirements

The home health assessment is performed to identify the specific medical assistance needed and to also check TeleHealth call equipment

In-home support services are arranged and healthcare providers are notified when TeleHealth is available for use



**** Individuals who need a support person in the home before a scheduled call to prepare them and to be there during TeleHealth calls.***

- Call for a free, initial consultation -

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